



7534 W. Madison St.
Tolleson, AZ 85353
888.440.3320
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Limited Warranty

Preferred Deck products have a limited two year, non-transferable warranty. This warranty refers to such failures as flaking, peeling, chipping and is limited to the specifics listed below.

All warranty issues will be investigated by Preferred Deck with the cooperation of the contractor who installed the product. The end-user may be present during this investigation process, but no investigation will occur directly with the end-user (without the presence of the contractor.)

Preferred Deck will not under any circumstance be liable for damages in excess of the purchase price of the products used on the job. Preferred Deck is not liable for consequential or secondary damages resulting from the failure of a warranted item or the failure to provide service due to conditions beyond its control.

LIMITATIONS ARE DAMAGES CAUSED BY:

- ✦ The customer due to neglect, abuse, or lack of reasonable care.
- ✦ Settling due to expansive soil, fill dirt movement, drainage, or alkali-silica reaction.
- ✦ Acts of God.
- ✦ Improper installation.

All claims must be reported in writing to Preferred Deck within ten days to:

**Preferred Deck Systems
7534 W. Madison St.
Tolleson AZ 85353**

If you have questions, please call us at **888.440.3320** or email us at: **info@prefdeck.com**.